DAVID REDGEWELL STATEMENT

Service quality at Bath was extremely good during the recent rail closure in April but the following problems were identified in the maintenance of the bus and rail stations:-

- 1) the bus station needs deep cleaning including banners and signs.
- 2) the doors are still damaged and not working as of Saturday.
- 3) the area needs more cleaning including the pavements outside of the bus station although First were on top of the bus and rail stations internally.
- 4) the Council and WECA need to decide on the future of the Travel West/Travel+ brand.
- 5) Whilst First are painting Bath buses in blue and Weston-Super-Mare in orange.
- 6) we need to maintain a BTP presence at Bath Spa.

Thanks

DAVID REDGEWELL Bus Users UK, TSSA